ADVANTAGE MEDICAID

Effective Date: 1/1/2019 thru Current Date
Benefit Package: MD

Advantage Member Handbook English:

https://www.paramounthealthcare.com/assets/documents/advantage/Advantage-Member-Handbook.pdf

Advantage Member Handbook Spanish:

https://www.paramounthealthcare.com/assets/documents/advantage/advantage member handbook-espanol.pdf

Community Resources by County:

https://www.paramounthealthcare.com/medicaid/tools-and-resources/community-resources

Social Services Support (help with bills, food, housing, etc.) included in this online Community Resource Guide. Or call **211** or visit **211**.org to find local services and get help today. 2-1-1 is the gateway that connects people with community resources and volunteer opportunities.

MyParamount.org - Member personal, secure Paramount Advantage Webpage

MyParamount gives you access to your information (ID card, provider information, claims information, and more) all on your smartphone, tablet, or desktop computer. Stay well-connected with us, and we'll make sure you're well-covered. https://www.myparamount.org/

Advantage Member Additional Services, Incentives and Reward Programs: https://www.paramounthealthcare.com/medicaid/additional-services/

- · Prenatal to Cradle Program,
- Cradle to Crib
- Transportation Assistance Program
- Cleveland Browns Healthy Rewards
- Who Dey! Healthy Rewards
- CareSignal
- Personal Call Center Rep

SERVICE	BENEFIT
Child Age Limit	Does Not Apply
Coinsurance	None
Deductible	None
Deductible Carryover	Does Not Apply
Maximum Out-Of-Pocket / Copay	Does Not Apply
Maximum Lifetime Benefit	Does Not Apply
Pre-Existing Conditions	Does Not Apply
Student Coverage Rider+	Does Not Apply
COVID-19 for Paramount Advantage Members	Select the link for Paramount Health Care information related to COVID-19. https://www.paramounthealthcare.com/covid-19/for-medicaid-members
	Call your doctor if you need medical advice.

For general health questions, members can also call Paramount's 24/7 nurse line at 800-234-8773. For Telehealth Care use the ProMedica OnDemand You will need to register for an account and enter the Service mobile app, it allows you to have an unscheduled, live Key "paramountadvantage" when prompted. video visit with a board-certified provider - 24/7/365 - no Then, you will be able to begin your free online doctor visit. matter where you are. We recommend setting up an account before becoming sick Virtual visits provide real-time audio and video through and needing to use the service. our OnDemand mobile app or website. View step-by-step ProMedica OnDemand instructions You'll use your mobile phone, tablet or computer for the visit. https://www.promedicaondemand.org/landing.htm **Primary Care Services: Covered Services** Primary Care Provider (PCP) Sick Visits - all ages Paramount Advantage Participating Providers are Wellness Checkups - over age 20 listed in your Provider Directory or online at Well-child (Healthchek) exams for children under the age of 21 https://www.paramounthealthcare.com/find-a-provider/ (provided by PCP). Fluoride application applied in primary care office coverage is limited to members younger than six years of age. Limit one application every 180 days effective 1/1/2021. Physical exam required for employment or for participation in job training programs if the exam is not provided free of charge by another source. Smoking Cessation (PCP and Dental visit) Sports Physicals Covered **Immunizations Covered Service** Link for a schedule for Shots for Tots https://www.cdc.gov/vaccines/schedules/hcp/imz/child-Your PCP can administer the immunizations. adolescent.html HPV Vaccines Gardasil 9 (90651), ages 9-45, does not require prior authorization Children and adults aged 9 through 26 years: HPV vaccination is routinely recommended at age 11 or 12 years; vaccination can be given starting at age 9 years. Catch-up HPV Vaccination is recommended for all persons through age 26 years who are not Adequately vaccinated. Adults aged greater than 26 years: Catch-up HPV vaccination is not recommended for all Adults aged greater than 26 years. Instead, shared clinical decisionmaking regarding HPV vaccination is recommended for some adults aged 27 through 45 years who are not

adequately vaccinated. HPV vaccines are not licensed

	for use in adults aged greater than 45 years.
	Shingles vaccines Shingrix (Shingles) zoster vaccines for ages 50 and older Zoster (Shingles) vaccines for ages 60 and older
	Work related vaccines - vaccines included in a work physical for e.g. DOT exams are covered.
	Policy Exclusion – Travel immunizations
Specialist Services: Office Visits	Covered Service
**Transition of Care Requirements for Prior Authorization	
Acupuncture	Covered Service With a diagnosis for migraine or low back pain.
Administered by a health care provider who is a legally	with a diagnosis for migraine or low back pain.
qualified physician practicing within the scope of his/her license.	For additional visits prior authorization is required for services with a diagnosis for migraine or low back pain.
	Effective 1/1/2017 Manual stimulation (without electrical stimulation) 20 visits per calendar year allowed without a prior authorization.
	Effective 10/01/2017 30 visits per calendar year allowed without a prior authorization.
	Manual stimulation (without electrical stimulation) Electro-acupuncture (with electrical stimulation)
Allergy Testing / Treatment	Covered Service
Annual GYN Exam	Covered Service
Abortion – Elective	Not Covered
Ambulance, Ambulette, Air Transportation	Covered Service medically necessary Includes non-emergency transportation services
	requiring medical, physical, mental, or behavioral assistance.
	Questions or complaints on all transportation covered by Paramount Advantage, please contact Paramount Advantage Member Services at 800-462-3589 Mon-Fri, 7am-7pm.

Autism Spectrum Disorder (ASD)

Types of Therapy
Applied Behavioral Analysis (ABA)
Intensive behavior therapy (IBT)

Effective 7/1/2018

Covered Service with prior authorization.

Individuals are covered under the age of 21 who have been diagnosed with an autism spectrum disorder (ASD).

Bariatric Services - Obesity

Covered Service with prior authorization:

- Adjustable Gastric Banding (AGB)
- Biliopancreatic Diversion with Duodenal Switch (BPD/DS)
- Roux-en-Y Gastric Bypass (RYGBP)
- Sleeve Gastrectomy
- Vertical Gastric Banding (VGB)

Paramount utilizes InterQual criteria sets for medical necessity determinations.

Not covered

Reconstructive surgery (i.e., excision of excessive skin) following obesity surgery

Chiropractic Benefits -

Coverage spinal manipulation and related diagnostic **imaging services**

Age 20 and younger

30 Visits Per 12 Month ROLLING Period.

Chiropractic services & spinal manipulation prior authorization required for children under 4 years of age

Age 21 and older

15 Visits Per 12 Month ROLLING Period.

The existence of the subluxation must be demonstrated either by a diagnostic x-ray or by physical examination.

Not Covered

Repeat x-rays or other diagnostic tests in consumers with chronic, permanent conditions will not be considered medically necessary and are not a covered service.

Physical therapy should not be done in a chiropractic setting. Physical therapy services for Paramount members should be performed by licensed physical therapists in a par facility.

The evaluation and management services (E&M) billed by chiropractor **is not covered.** The chiropractic manipulative treatment (CMT) includes a brief pre-manipulation assessment.

The following are examples of services (not an all-inclusive list) that, when performed or ordered by the chiropractor, **are excluded from coverage:**

- a) Maintenance therapy (therapy that is performed to treat a chronic, stable condition or to prevent deterioration)
- b) Laboratory test
- c) Evaluation and management services
- d) Physical therapy
- e) Traction

- f) Supplies
- g) Injections
- h) Drugs
- i) Diagnostic studies
- j) Orthopedic devices
- k) Equipment used for manipulation
- I) Any manipulation which the x-ray or other tests does not support the primary diagnosis.

Dental Benefits

See DentaQuest Reference Manual

**Transition of Care Requirements for Prior Authorization

Covered Service(s)

- Fillings
- Porcelain Crowns with prior authorization
- Root Canals
- Simple Extractions
- Smoking Cessation covered (PCP and Dental visit)
- Stainless Steel Crowns.
- X-Rays

Not covered

Retreatment of a root canal.

The following require Prior Authorization

- General Anesthesia
- Therapeutic drug injection
- Fixed appliance therapy (includes appliances for thumb sucking and tongue thrusting)
- Removable appliance therapy (includes appliances for thumb sucking and tongue thrusting)
- Porcelain Crowns
- Full And partial Dentures
- · Removal of impacted teeth
- Unspecified TMD therapy, Both children and adults, by report

Age 20 and younger

One Routine Dental Exam and Cleaning <u>every six months</u> (not before six months after the initial exam and cleaning).

Fluoride treatment

Fluoride application applied in primary care office coverage is limited to members younger than six years of age. Limit one application every 180 days effective 1/1/2021.

Topical fluoride treatments in dentist office including sodium fluoride, stannous fluoride, or acid phosphate fluoride applied as a form of gel, varnish, or in-office rinse. Topical application of fluoride varnish.

Topical application of fluoride val

Topical application of fluoride.

Coverage is limited to patients younger than 21. Limit one application every 1 per 180 days.

Requires Prior Authorization

•Inhalation of nitrous oxide/analgesia, anxiolysis

	Orthodontia Coverage is limited to patients younger than 21 with Prior Authorization. Coverage of comprehensive orthodontic service is limited to treatment of existing or developing malocclusion, misalignment, or malposition of teeth that has, or may have, an adverse medical or psychosocial impact on the patient. Orthodontic service is considered to be medically necessary when its purpose is to restore or establish structure or function, to ameliorate or prevent disease or physical or psychosocial injury, or to promote oral health. Purely cosmetic orthodontic service is not covered.
	Age 21 and older 1 Routine Dental Exam And Cleaning every 12 months
	Per medical condition: Adults with diabetes allowed 2 Routine Cleanings very 6 Month(s), every 180 days with prior authorization.
Diagnostic Services At Physician's Office	Covered Service
At Diagnostic Facility	Covered Service. Must meet Medically Necessary
Diagnostic Services	MUGA / Multigated Acquisition Scan - no authorization required.
Diagnostic Services Breast Tomosynthesis Digital (3D) Magnetic Resonance Imaging (MRI) of the Breast with or without Computer-Aided Detection (CAD) Genetic Testing Breast / Ovarian Cancers	 Screening digital breast tomosynthesis (3D mammogram) – no authorization required. MRI Breast – medically necessary – no authorization required. BRCA & BART Testing, including BRACAnalysis, CDH1,
	 requires prior authorization. MBI Molecular Breast Imaging - no authorization required.
Diagnostic Services Computed Tomography (CT) and Computed Tomography Angiography (CTA) Scans.	The following procedures require a prior authorization: CT Head with contrast CT Head with and without contrast CT Maxillofacial area, (sinus) with contrast CT Angiography (CTA), Head - includes post-processing

	 CT Cervical Spine without contrast CT Thoracic Spine without contrast CT Pelvis without contrast CT Pelvis with contrast CT Lower Extremity with contrast CT Abdomen without contrast CT Abdomen and Pelvis; without contrast material CT Orbit/Sella or Posterior Fossa or outer, middle or inner ear 	
Diagnostic Services Stress test	Nuclear Stress Test / Myocardial perfusion imaging, tomographic (SPECT) - Medical Necessity	
Diagnostic Services Bone Density Diagnostic Services Magnetic Resonance Imaging (MRI) and MR Angiography (MRA) procedures performed in an office and elective outpatient setting.		
Durable Medical Equipment (DME) **Transition of Care Requirements for Prior	Covered DME Services as prescribed by your provider are subject to Medicaid DME guidelines and/or Paramount Medical Policies.	
Authorization	Some items may require prior authorization per Medical Necessity. • Blood pressure monitor • Breast pumps are considered Durable Medical Equipment (DME) so they require a prescription from your OB/GYN or Certified Nurse Midwife and can be	

	ordered at 36 weeks.
	 Breast Pump, Manual, any types 1 per 2 years Breast Pump, Electric, any types 1 per 5 years
	Diabetes • Glucose monitor • Insulin Pumps
	Enteral nutrition • defined as oral or tube-delivered caloric sustenance products for those Medicaid consumers demonstrating a disability or life-threatening disease with significant nutritional problems that cannot be managed by ordinary food or food placed in blender.
	Incontinence Products / Diapers • Supplies must be medically necessary and prescribed by your doctor. • Supplies are not covered for children under age 3. • Diapers may be provided for children with diagnosed incontinence and who are past the potty training age.
	Nebulizer, with compressor 1 per 5 years
	Orthotic Foot Devices with a Supinator Removable Inner Mold or a Pronator Removable Inner Mold
	• TENS Unit
	Vaporizer, room type 1 per 4 years
	Walker 1 per 5 years
	•Wheelchair, manual, 1 per 5 years requires prior authorization per medical necessity.
	Wheelchair, power, 1 per 5 years requires prior authorization per medical necessity.
Emergency Conditions Urgent Care	Covered Service – In Plan Provider no authorization required
	Urgent care treatment in an urgent care facility does not require prior authorization for payment of services.
	Urgent Out-of-Plan facility must be willing to bill Paramount Health Care for services. (To prevent member out of pocket expense).
Gender Transition Reassignment Surgery	Prior Authorization
Infertility Treatment	Not Covered

Hearing Aid Benefits	 Covered For One (1) Aid Every 4 Years. Hearing Aids For Both Ears – Binaural Hearing Aids With Prior Authorization. Repair, modification of hearing aid No prior authorization required if < \$100 and within time limit. 1 per 120 days (less than \$100), Repair 1 per year (\$100 or greater) prior authorization required. 	
Home Health Services Private Duty Nursing Respite Care	All require Prior Authorization with Medical Necessity Prior Authorization is required for all Respite Care Services. Respite Care with Prior Authorization for children under 21. Respite Care benefit to a limited to members that are either	
**Transition of Care Requirements for Prior Authorization.	under the age of 21 who are determined eligible for social security income for children with disabilities, or supplemental security disability income for adults, under age 21, disabled since childhood and their families who meet the criteria.	
Hospice Care	Covered Service No prior authorization required.	
Hospital Based Physicians: (Includes: ER Physician, Anesthesiology, Pathology And Radiology)	Covered Service	
Human Organ Transplant	Prior Authorization with Medical Necessity	
Inpatient Hospital – Facility Services **Transition of Care Requirements for Prior	Prior Authorization with Medical Necessity	
Inpatient / Outpatient - Professional Services (I.E.: Hospital Visits, Consultations, Surgeon Fees) **Transition of Care Requirements for Prior Authorization	Covered Service	
Inpatient Rehabilitation Admission	Medical (or Physical) Prior Authorization with Medical Necessity (Examples after knee or heart surgery etc.)	
**Transition of Care Requirements for Prior Authorization For additional information, please view online Advantage Member Handbook www.ParamountHealthCare.com/Documents/Advanta ge/Advantage-Member-Handbook.pdf	 Covered Services Prenatal appointments. Postpartum visits by an OB/GYN or other prenatal care practitioner. Postpartum Visiting Nurse Program. If you have had a baby, you are eligible for a minimum of two visits to your home by a nurse (Home visit does not quality for 	

 Postpartum Depression Program. A postpartum depression survey is mailed to moms two weeks after delivery.

- Care coordination, health education support
- If your pregnancy is considered high-risk or you or your newborn have serious health complications, you may qualify for Case Management.
- NICU Discharge Program. Babies who are discharged from the neonatal intensive care unit are eligible for a minimum of two visits by a nurse from a Paramount Advantage home healthcare provider.
- Breast Pumps and Lactation / Breastfeeding Classes with prescription from your OB/GYN or certified nursemidwife.
- Family Planning Services.

The most important gift you can give your baby is early and regular pregnancy care. Paramount Advantage wants you and your baby to get a healthy start!

Prenatal to Cradle Program

Effective July 1st 2020 members who newly enroll in the Prenatal to Cradle program are eligible to receive up to \$150 in Visa Rewards after registering at:

<u>www.ParamountHealthCare.com/Rewards</u> or call Member Services at 800-462-3589.

As a Paramount Advantage Member, you are eligible to receive up to \$150 in reward cards just by attending all your prenatal and postpartum appointments.

The schedule below is a minimum guide of what your doctor, midwife, or OB Provider may request of you and the minimum number of appointments you must attend to earn rewards. Only appointments with your provider count towards the program.

Timeframe during Pregnancy to Earn Reward	Appointments Required to Earn Reward	VISA Reward Value
1st Trimester Day 0 – Day 84 Weeks 1-13	1 or more appointments	\$50
2nd Trimester Day 85 – Day 196 Weeks 14-28	3 or more appointments	\$25
3rd Trimester Day 197 – Day 280 Weeks 24-40	8 or more appointments	\$25
Postpartum 7 days through 84	1 or more appointments	\$50

To Enroll Prenatal to Cradle Rewards Program www.ParamountHealthCare.com/Rewards or call Member Services at 800-462-3589.

days after delivery		

Reward cards are awarded based on visits billed (or claims submitted) by your doctor, midwife, or provider. You do not need to submit anything else to receive these rewards.

- Please know all of your previous appointments count we go back to the very beginning of your pregnancy (or
 when you became a Paramount Advantage member)
 and count all the appointments you have already
 attended.
- Reward cards expire 12 months after being issued.
- Reward values may be combined if more than one trimester or postpartum qualification is met at time of gifting.
- Reward cards are mailed to the most recent address Paramount Advantage Member Services Department has on file.

Member who are enrolled before July 1st 2020 in the Prenatal to Cradle program are eligible to receive up to \$125 in Visa / Walmart Rewards.

In addition to earning Prenatal to Cradle reward cards, your name has been entered one time into a drawing for a chance to win a four-week supply of diapers. Diaper winners will be randomly selected each month and notified by phone.

To Enroll Cradle to Crib Rewards Program www.ParamountHealthCare.com/Rewards or call Member Services at 800-462-3589.

Cradle to Crib Rewards Program

As a Paramount Advantage Member, you are eligible to receive a \$100 reward card just by taking your baby to at least six of the eight recommended well-visit appointments before turning 15 months old.

Join Paramount Advantage's Cradle to Crib (CTC) baby well visit reward program today at:

ParamountHealthcare.com/Rewards

To qualify for the \$100 Visa reward card your baby must attend at least 6 of these 8 recommended well-visits before turning 15 months old:

- 3-5 day well-visit
- 1 month well-visit
- 2 month well-visit
- 4 month well-visit
- 6 month well-visit
- 9 month well-visit
- 12 month well-visit
- Before 15-month birthday well-visit

Reward cards expire 12 months after being issued.

 Please know, all of your baby's previous appointments count - we go back and count all well visit appointments attended up until your baby turns 15 months old.

Reward cards are awarded based on visits billed (or claims submitted) by your baby's pediatrician. You do not need to submit anything else to receive these rewards.

 Reward cards are mailed to the most recent address that Paramount Advantage's Member Services department has on file.

Mental Health / Substance Abuse Behavioral Health (BH)

**Transition of Care Requirements for Prior Authorization

Member Services Department:

toll-free 1-800-462- 3589, TTY users 1-888-740-5670.

24 / 7 / 365 ProMedica Call Center – **24 Hour Nurse Line** - telephone number is toll-free 1-800-234-8773, or the Ohio Relay Service TTY toll-free 1-800-750- 0750.

Link to SAMSHSA (Federal) website to find services per providers in Ohio.

Provider LOCATOR MAP

https://findtreatment.samhsa.gov

Paramount Advantage Participating Providers are listed in your Provider Directory or online at https://www.paramounthealthcare.com/find-a-provider/

American Society of Addiction Medicine (ASAM)

Marriage counseling not covered service.

Court-ordered treatment, Behavioral Health (BH) and Substance Use Disorder (SUD) services - covered with medical necessity.

Covered services Mental Health / Substance Abuse / Behavioral Health (BH):

Office Administered Medications

Medication-Assisted Treatment for Addiction

Community Psychiatric Support Services

Group

Individual

Group Counseling - Alcohol and/or drug services H0005

Individual Counseling Behavioral Health (BH) and Substance Use Disorder (SUD)

Mental Health Day Treatment

Group - max units on one date of service is 2. Per Day - max units on one date of service is 1.

Psychotherapy (Counseling): Individual, Group and Family

Family

Group

Individual

Individual with E/M

- Psychosocial Rehabilitation
- Substance Use Disorder (SUD) Peer Recovery Support Group Individual
- Therapeutic Behavioral Service (TBS)
 Group

Individual

Urine drug screening (collection, handling and point of service testing) – max unit on one date of service is 1

Prior Authorization (PA) Required.

- Assertive Community Treatment (ACT)
- Institutions for Mental Disease (IMDs). Prior Authorization with Medical Necessity
- Intensive Home Based Treatment (IHBT)

	Substance Abuse Inpatient acute short-term hospital care (Detoxification): Prior Authorization with Medical Necessity
	Substance Use Disorder (SUD) Partial Hospitalization
	Prior Authorization Required Once Limit Is Reached. (BH Manual Table 1.5 Prior Authorization) • Alcohol or Drug Assessment 2 hours per patient per calendar year per billing agency H0001. Does not count toward ASAM level of care benefit limit.
	 Psychiatric Diagnostic Evaluations 1 visit per person per calendar year per billing agency.
	Psychiatric Diagnostic Evaluation with medical services 1 visit per person per calendar year per billing agency.
	Psychological Testing 12 hours/visits per person per calendar year (12 visits include combined Psychological testing, Developmental testing, and Neurobehavioral status exam). 8 hours/visits Neuropsychological testing per person per calendar year.
	Screening Brief Intervention and Referral to Treatment (SBIRT) 1 visit per person, per calendar year Cannot be billed by provider type 95. Prior authorization once limit is reached.
	Substance Use Disorder (SUD) Residential Treatment Two 30 day stays per calendar year are allowed without prior authorization. Day 31 requires prior authorization and must meet medical necessity criteria. Any additional admission (3 rd or more) within the same calendar year requires prior authorization from Day 1.
Outpatient Hospital Services: (Including Outpatient Surgery Facility Charges)	Covered Service.
Medical Nutrition Therapy (MNT)	Covered Service when medically necessary for chronic disease, including diabetes mellitus, kidney disease, eating disorders, and seizures.
	Prescribed by a physician and furnished by a qualified provider (e.g., registered dietician and licensed dietitians)
	 Initial assessment visit Follow-up intervention visits Reassessments as necessary during 12-month episode of

	care to assure compliance with dietary plan. • 3 hours maximum in 1st year.
Podiatry Services / Routine Foot Care – Professional Services	Covered Service. Podiatry services become medically necessary and not routine, when the routine service is performed for a medically approved condition and will be allowed six times a year (once every 60 calendar days). Not a Covered Service Routine foot care, removal and/or trimming of corns, calluses and/or nails, and preventive maintenance in specific medical conditions, is considered a non-covered service.
Prescription Drug Rider Transition of Care Requirements Prescribed drugs shall be covered without prior authorization (PA) for at least the first 90 days of membership, or until a provider submits a prior authorization and the MCP completes a medical necessity review, whichever date is sooner. The MCP shall educate the member that further dispensation after the first 90 days will require the prescribing provider to request a PA.	Pharmacy drug benefit; Certain OTC Covered with Dr.'s Rx.
Prosthetic Devices	Subject To Medicaid Orthotic and Prosthetic Services Guidelines and/or Paramount Medical Policies
Skilled Nursing Facility	Prior Authorization with Medical Necessity and skilled level of care.
Sterilization / Contraceptive Services	Under Age 21 Sterilization Is Not Covered Age 21 and older - Sterilization / Hysterectomy / standard Vasectomy with signed HHS Consent form (valid for 180 days from the date the member signed the form). Contraceptive (Liletta, Mirena, Nexplanon, ParaGard T, Skyla). Not Covered Vasectomy - Implantable vas deferens ligation clip (Vasclip) & Pro-Vas occlusion method.
Therapy Services: Physical (PT) Occupational (OT) with Developmental Therapy Speech Therapy and Audiology combined Cardiac Rehab Procedures	Advantage members age 10 and younger have unlimited therapy PT/OT/ST benefits – no authorization required. Physical therapy (PT) 30 visits per calendar year beginning 1/1/2014. Massage and aquatic therapy covered when billed under
Cardiac Meriab i rocedures	Physical therapy (PT) visits. Occupational therapy (OT) 30 visits per calendar year

	One and Avadiate was applied at 00 Mails Dec October 20
	Speech / Audiology combined - 30 Visits Per Calendar Year.
	Cardiac Rehab covered services for only Phase I and II cardiac rehabilitation.
	Cardiac Rehab Phase III and Phase IV services are non- covered since there are no medical indications to approve coverage.
Transplant Bone Marrow Hematopoietic Stem Cell Human Organ	Prior Authorization with Medical Necessity
**Transition of Care Requirements for Prior Authorization	
Non-emergency Medical Transportation (NEMT) Assistance Program	All non-emergency transportation must be pre-scheduled. Trips may be scheduled up to 30 days in advance, but no less than 2 full business days (48 hours) in advance.
TRANSPORTATION SCHEDULING LINE:	Members may have up to 1 additional person travel with them.
866-837-9817 (TTY 800-750-0750) Hours: Mon-Fri 7am-7pm	Trips to an Urgent Care Facility, Hospital Discharge, and Urgent Medical Provider Requested trips may be scheduled at any time of the day. Trips to appointments
	may occur at any time of day or day of week.
Trip scheduling no less than 2 business days and up to 30 days in advance. Ask for a text message trip reminder. Download Scheduling App by searching for "Access2Care" in the App Store or Google Play Store.	Every Paramount Advantage member gets 30 one-way trips per calendar year (Jan 1 st – Dec 31 st). Members who require travel 30 miles or more from their home to Medicaid-covered, medically necessary provider, which is not available within a 29 mile radius of home, will not have those trips count towards the annual 30 one-way trip limit. Members may contact their County Department of Job & Family Services NET (non-emergency transportation) Program for transportation
	Paramount Advantage members may use transportation for Medicaid-covered appointments including Health Care, Pharmacy, WIC, Mental Health, Addiction, Vision, Dental, Prenatal, Postpartum, as well as: NICU Education, Food Clinic, Health Education, Car seat & Safe sleep classes, SSI, SSA, Waiver, BCMH, & JFS appointments, and if needed a Food Bank (call Member Services).
	Transportation options include: Cab / Sedan / Shuttle / Lyft: "Share-a-ride" possible Wheelchair Lift Equipped Vehicle: "Para Van" / "Ambulette" Public / Bus transit: In available markets, monthly pass available Mileage reimbursement: Repaid by check, member may drive self
Vision Benefit	Cataract surgery covered under medical
**Transition of Care Requirements for Prior Authorization.	Through Participating Vision Providers Age 20 and younger, Age 60 and older: One (1) Exam And Eyewear Per 12 Month Period (service date to service date).

Age 21 thru 59: One (1) Exam And Eyewear Per 24 Months (service date to service date).

Per Medical Condition

Members identified as having diabetes are eligible for additional eye exams within 24 months.

Frames; standard

Standard, covered-in-full frames are supplied by the eyeQuest designated lab; *Classic Optical*

Frames; nonstandard

Using a patient or provider supplied frame is acceptable; Lab or Company will have no liability for frames lost in shipment, or if broken during lens fabrication stage.

Lenses: standard

- CR-39 or polycarbonate single vision, bifocal, trifocal
- Must be supplied by Classic Optical

Lenses; nonstandard

Non-standard lens materials and features may be covered when medically indicated.

Contact lens and fitting Prior Authorization with Medical Necessity.

One (1) pair annually in lieu of frame and lenses when such lenses provide superior, functional therapeutic management of a specified visual or ocular condition. Diagnosis including, but not limited to:

- Keratoconus when vision with glasses is less than 20/60
- Corneal transplant when vision with glasses is less than 20/60
- Anisometropia that is greater than or equal to 4D
- Refractive Error > 10D in any meridian
- Other indications may apply

Members may receive replacement eye wear in the event of loss or when damaged beyond repair with prior authorization.

Replacement of Eye Wear

- Glasses are lost or broken and not repairable; and/or
- Prescription change of greater than .50 diopters

Effective 3/1/2018:

Children - Medical Prior Approval (MPA) not required until after 3 pairs of **replacement glasses** are ordered. (i.e., a child could receive up to 4 pairs of glasses before an MPA would be required).

Adults - Medical Prior Approval (MPA) not required for the first pair of **replacement glasses** are ordered. (i.e., an adult could receive up to 2 pairs of glasses before an MPA would be required).

Members under the age of 21 may be eligible to

	receive additional eye exams when indicated and necessary, as indicated below. Subsequent Eye Exam Member age 20 yrs old and younger; and Failed school screening or referred by school or PCP/Pediatrician
Vision Therapy	Orthoptic / Pleoptic Training Prior Authorization with Medical Necessity.

** Transition of Care Requirements

^{**}The MCP shall honor any prior authorizations approved prior to the member's transition through the expiration of the authorization, regardless of whether the authorized or treating provider is in or out-of-network with the MCP, regardless of if the individual is transitioning from FFS or another MCP.